



IMPLEMENTING SLEEP APNEA IN THE GENERAL DENTAL PRACTICE

DR. TARUN AGARWAL

8:30 a.m. – 11:30 a.m. | 3 Hours CE Credit | Dentists & Team Members

DENTISTS: \$80 preregistration | \$160 after May 29th
TEAM: \$40 preregistration | \$80 after May 29th

Dentists can and should play an active role in the management of obstructive sleep apnea. For many dental offices the prospect of adding sleep apnea therapy to their practice can be confusing and daunting. Using a logical, proven workflow, Dr. Agarwal will share his four-step sleep apnea workflow (awareness, diagnosis, financials, treatment) and outline each team member’s role.

Objectives:

- ◆ Fundamental understanding of what is OSA and why it matters
- ◆ Recognizing medical conditions associated with obstructive sleep apnea
- ◆ Working with a medical doctor to assist patients in getting properly diagnosed for OSA
- ◆ Records necessary for fabricating a mandibular advancement device

TIPS, TRICKS AND SECRETS OF MORE PROFITABLE PPO PARTICIPATION

MR. CLINT JOHNSON

8:30 a.m. – 11:30 a.m. | 3 Hours CE Credit | Dentists & Team Members and

1:30 p.m. – 4:30 p.m. Course Repeated

DENTISTS & TEAM: \$40 preregistration | \$80 after May 29th

Participating with insurance PPOs is a necessity for many practices. This course, designed for doctors and members of their insurance team, focuses on changes in the dental PPO marketplace that doctors need to know in order to determine how to structure their insurance participation. Important considerations related to PPO participation will be covered, including dropping or changing participation levels of plans along with a review of frequent mistakes.

PLEASE NOTE: This course is NOT focused on claims filing, coding or processing.

Topics Included:

- ◆ A practice management software setting that can cost your practice several thousands of dollars a year in PPO mistakes
- ◆ Signing PPO contracts: Not all plans and fees are the same
- ◆ How to compare your office fees to others in your area
- ◆ Ways to avoid making the wrong choice in plans when adding an associate, buying or starting a practice
- ◆ How to utilize a limited PPO participation model in a multi-doctor practice

BOTTOM LINE BOOSTERS: HOW CROWN AND BRIDGE AND COMPOSITE “KNOW-HOWS” CAN CHANGE YOUR PRACTICE

DR. TIMOTHY BIZGA

8:30 a.m. – 11:30 a.m. | 3 Hours CE Credit | Dentists & Team Members

DENTISTS: \$80 preregistration | \$160 after May 29th
TEAM: \$40 preregistration | \$80 after May 29th

In today’s general dental practice, 40% of revenues come from crown and bridge procedures. Eighty percent of those procedures are single-unit crowns. A staggering 45% of all billed direct restorative procedures are Class IIs! This course describes the principles of preparation design and stresses the importance of thoughtful tooth preparation. A review of current concepts in tissues management and impressioning will be discussed. The focus then shifts to Class II restorative solutions and procedures. By course end, you will be able to select appropriate indirect materials and the glues we choose to use to hold them. Attendees will be able to utilize knowledge of the newest direct restorative materials to perform and restore more competently and efficiently. Clinical tips and brand suggestions will be included.

Objectives:

- ◆ Review principles of tooth preparation
- ◆ Learn current methods for tissue management and impressioning for crowns and bridge
- ◆ Review latest indirect material choices & proper cement selection
- ◆ Define adhesion and compare/contrast generations of adhesives
- ◆ Review criteria for properly placed matrix band and wedge, and review matrix systems
- ◆ Discuss choices of materials and suggested technique for placing, finishing, and polishing
- ◆ Shortcuts and pearls for composites success

TOP TEN OSHA VIOLATIONS

MS. OLIVIA WANN

9:00 a.m. – 11:00 a.m. | 2 Hours CE Credit | Dentists & Team Members

DENTISTS & TEAM: **FREE** preregistration | \$25 after May 29th

Feel confident and prepared if an OSHA inspector shows up at your office! OSHA has worked to reduce workplace injuries and fatalities through training and safety standards. With hundreds of pages of training and safety requirements, meeting them can be a daunting task. Olivia Wann, lawyer and expert devoted to helping dental practices with compliance, will talk about the top 10 violations that may have been overlooked in your practice.

Objectives:

- ◆ Preparation for TOSHA’s Random Audits
- ◆ Learn how to be “Inspection Ready”
- ◆ Understand the Required Documentation
- ◆ Transmission of Infectious Agents in Dental Settings
- ◆ Exposure Risk Determination and Post-Exposure Management

THE EXCEPTIONAL ASSISTANT

DR. EDWIN MCDONALD III

9:00 a.m. – 12:00 noon | 3 Hours CE Credit | Dentists & Assistants

DENTISTS & TEAM: \$40 preregistration | \$80 after May 29th

This program is designed to build competence and confidence in assistants in the clinical techniques and materials that most impact the practice. Each clinical topic is designed to include the duties of an EFDA. Also, it is about building the partnerships within the practice that will lead to exceptional patient experiences. My object is for the assistant to leave this day with an expanded view of what is possible for them in their role as a chairside dental assistant and a leader in their practice.

Objectives:

- ◆ Creating a powerful partnership with your doctor and team
- ◆ The materials and techniques of world class impressions and models
- ◆ The art and science of provisional restorations
- ◆ The state-of-the-art in composite resin bonding
- ◆ Beautifully and predictably bonding porcelain crowns and veneers
- ◆ Engaging in conversations that count – your influence in the practice

TREATMENT PLANNING POWERHOUSE

MS. WENDY BRIGGS

9:00 a.m. – 12:00 noon | 3 Hours CE Credit | Dentists & Hygienists

DENTISTS: \$80 preregistration | \$160 after May 29th

TEAM: \$50 preregistration | \$100 after May 29th

Many dentists would like their hygiene department to help patients accept more dentistry. Yet, hygienists may lack confidence, fear saying the wrong thing or don't want the patient to feel pushed. This presentation helps the dentist and hygienist get on the same page and find balance. Learn 'what' to say and 'how' to say it, building value for services in language simple enough for patients to understand. Learn how to use diagnostic tools effectively and save time in the long run.

Objectives:

- ◆ How to empower the hygiene team as "ambassadors" for the practice, driving more quality dentistry into your schedule.
- ◆ Verbal skills for simplified case presentation with language patients understand.
- ◆ How to use diagnostic tools and stay on time.
- ◆ Focusing on Points of Contact to improve the New Patient Experience.
- ◆ Mystery patient videos – See what is really happening during the New Patient Experience.
- ◆ Streamlining: How to provide a quality exam in under 8 minutes!
- ◆ Audits that ensure maximum levels of productivity, efficiency and effectiveness.

DIGITAL DENTISTRY FOR SLEEP APNEA IN THE GENERAL DENTAL PRACTICE

DR. TARUN AGARWAL

1:30 p.m. – 4:30 p.m. | 3 Hours CE Credit | Dentists & Team Members

DENTISTS: \$80 preregistration | \$160 after May 29th

TEAM: \$40 preregistration | \$80 after May 29th

The fundamental goal for digital dentistry is to make things easier for patients to understand and more predictable for dental teams to deliver treatment. For the most part, sleep apnea therapy has been left out of the digital dentistry revolution - until now. In this informative lecture and demonstration, Dr. Agarwal will walk participants through the use of modern digital technologies to make sleep apnea therapy faster, easier, and more predictable. This will include the use of CBCT to create awareness, the use of a novel home testing device to predict patient response, and digital impressions to fabricate a digital sleep appliance.

Objectives:

- ◆ What role CBCT can play in patient education of obstructive sleep apnea
- ◆ The role and use of Matrix Plus home testing to answer the question "Will appliance therapy work for my patient"
- ◆ Digital records and workflow for producing a digital sleep appliance

DESIGNED FOR ACCOMPLISHMENT, ENGINEERED FOR SUCCESS: HOW WHAT WE DO, USE, AND THINK ABOUT AFFECT OUR DAILY PRACTICE

DR. TIMOTHY BIZGA

1:30 p.m. – 4:30 p.m. | 3 Hours CE Credit | Dentists & Team Members

DENTISTS: \$80 preregistration | \$160 after May 29th

TEAM: \$40 preregistration | \$80 after May 29th

Those in search of riches know that one must move a lot of dirt to find a little bit of gold. This course is designed to sift through the "dirt," providing informational "gold" on topics essential to long-term success. From understanding patient decision-making to select tips for longer-lasting dentistry, this course is designed to give a practical, "soup-to-nuts" approach that will maximize your practice profits.

Objectives:

- ◆ Learn current trends in today's general practice
- ◆ Talk common sense, "real-world" approach to treatment planning
- ◆ Understand the WHY of patient decision-making
- ◆ Universal Bonding agents and why this is a game changer
- ◆ Increase bond strength and longevity with one technique
- ◆ Low-Stress and Bulk Fills
- ◆ Advance tips on Sectional Matrix Systems
- ◆ Gain understanding of how adding one new procedure or one new technique can elevate your game



THE ART AND SCIENCE OF PROVISIONAL RESTORATIONS FOR NATURAL TEETH LECTURE AND HANDS-ON – LIMITED TO 25 REGISTRANTS

DR. EDWIN MCDONALD III

2:00 p.m. – 5:00 p.m. | 3 Hours CE Credit | Dentists & Assistants
DENTISTS & TEAM: \$50 preregistration | \$100 after May 29th

Provisional restorations are critical to successful outcomes in restorative dentistry. This lecture will help the attendee to understand the fundamentals of esthetics required in creating beautiful provisionals. In addition, the attendee will learn to use simple reference points to create the proper form, fit, and function in both simple and complex cases. The materials, instruments, and techniques for crowns, bridges, and veneers will be presented in detail. Finally, enhancing, correcting, and repairing provisionals will be presented and discussed.

Workshop: The workshop will include the fabrication of a molar, premolar, and an incisor provisional. The basics of form, function, and fit will be demonstrated and applied in the fabrication of provisionals for everyday cases in a general dental practice

Objectives:

- ◆ Esthetic principles of anterior provisional restorations
 - ◆ Occlusion and function principles in provisional restorations
 - ◆ The use of reference points in designing and constructing provisional restorations
 - ◆ Materials and instruments required
 - ◆ Techniques for simple or complex cases
 - ◆ Repairs, correction, and enhancement of provisional restorations
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DEVELOPING A WORLD CLASS HYGIENE DRIVEN PRACTICE

MS. WENDY BRIGGS

2:00 p.m. – 5:00 p.m. | 3 Hours CE Credit | Dentists & Team Members
DENTISTS: \$80 preregistration | \$160 after May 29th
TEAM: \$50 preregistration | \$100 after May 29th

Tired of Hygiene headaches?

Do you see your Hygiene Department as a loss leader?

Want more comprehensive services offered in Hygiene, but aren't sure where to begin?

Increase practice profitability by maximizing the role of the dental hygienist as a preventative therapist. An empowered hygienist works in synergy with the dentist and is seen as a 'physician' of the mouth for preventative treatment. Learn how hygienists nationwide are transforming lack luster programs into 'World Class' Hygiene Departments by serving patients with a comprehensive focus, providing more complete care and creating raving fans at the same time. Not just for the Hygienist, this presentation is perfect for the entire team. Dentists, Hygienists, Team Leaders and all auxiliary members will want to attend to learn entire systems for a 'World Class' Practice.

Objectives:

- ◆ Why some hygienists produce \$800/day, while others (under same conditions) are doing \$1800+/day.
- ◆ Same day preventive procedures that create raving fans and increase profitability.
- ◆ Systems that reduce no-shows, cancellations and open time in Hygiene.
- ◆ Verbal skills for success with these principles and concepts.
- ◆ New procedures that require no doctor time and ensure patients are receiving the best care.
- ◆ Practice audits that ensure 'World Class' systems and service for your patients.
- ◆ Five ways to increase Patient Care and Hygiene Production by \$200,000 in the next 12 months!

THE COMPLETE FACE: BOTOX® TRAINING WITH CADAVER ANATOMY WORKSHOP

DR. GIGI MEINECKE

8:30 a.m. – 4:30 p.m. | 6 Hours CE Credit | Dentists & Team Members

DENTISTS: \$1,500 **PREREGISTRATION ONLY (limited attendees)**

TEAM: \$75 **PREREGISTRATION ONLY**

Limited to 15 dentists/injectors. Assistants may register to accompany dentist.

****ALL-DAY COURSE WITH LUNCH BREAK - AFTERNOON IS HANDS ON****

Covering more than any other Botox® course available, The Complete Face is exactly that – COMPLETE. FACES provides the only Botox® training that includes muscles of the upper AND lower face plus masseter and temporalis in one class. FACES exclusive cadaver anatomy review workshop* provides the requisite anatomical foundation that allows consolidation of the entire face into one course. The uniqueness of The Complete Face saves you time and money by not requiring multiple levels of training. Re-invigorate your practice by adding Botox® treatments with the *Anatomically Based, Academically Rigorous and Scientifically Driving Seminar™*.

- ♦ Optimal to bring patient for afternoon Hands-On course.
- ♦ With enrollment fee, dentists will receive one bottle of Botox® 50 unit for hands-on section. Depending on your patient, you may need to purchase an additional bottle (\$330).
- ♦ Dr. Meinecke will supply all injectable needs: Saline, lidocaine, needles, syringes, skin preps, alcohol preps, headbands, mirrors, surgical markers, gauze, as well as paperwork for consent, post-operative instructions, etc.
- ♦ Each registrant's license to practice will be confirmed in advance and photo ID required to enter class.

Objectives:

- ♦ Identify specifically the areas of the aging face and features that can be improved using Botox®.
- ♦ Conduct a thorough patient consultation to evaluate the potential need for and assess the suitability of facial injectables.
- ♦ Identify muscles of facial expression and muscles of mastication in a human cadaver* specimen.
- ♦ Acquire the technical skill to perform these injections through "hands-on" training.
- ♦ Avoid, recognize and manage adverse events.
- ♦ Understand CDC guidelines for proper asepsis in medication reconstitution and multi-use vials.
- ♦ Correctly document treatment – written and photographic.

*FACES is the only training offered in this discipline that integrates actual cadaver study (not video-taped) with live patient injections.

EFFECTIVE ASSISTING

DR. TIMOTHY BIZGA

8:30 a.m. – 11:30 a.m. | 3 Hours CE Credit | Dentists & Assistants

DENTISTS & TEAM: \$40 preregistration | \$80 after May 29th

This dental assisting course is designed to teach dental assistants and EFDAs the skills necessary to better support their dentists in the everyday routines associated with a general dental practice. A lecture-based program, coupled with everyday practice essentials is the basis of this class. The topics covered will include basic material science, procedural protocols, and topics related to patient care and treatment.

Objectives:

- ♦ Learn how to achieve employment security in a no-job-security world
- ♦ Learn basic material science principles
- ♦ Understand differences between etch/rinse vs. self-etch
- ♦ Learn proper cement selection
- ♦ Review impression materials and cements (conventional vs. resin)
- ♦ Discuss temporary fabrication, material selection, shade selection
- ♦ Define importance of patient communication

THE EVOLUTION OF SINGLE TOOTH IMPLANT-SUPPORTED RESTORATIONS: IMPLANT DIAGNOSIS AND TREATMENT PLANNING FOR SINGLE-TOOTH RESTORATIONS

DR. MARK NATION

8:30 a.m. – 11:30 a.m. | 3 Hours CE Credit | Dentists & Hygienists

DENTISTS: \$80 preregistration | \$160 after May 29th

TEAM: \$40 preregistration | \$80 after May 29th

Build confidence in your team to successfully diagnose and treat simple to challenging implant cases. As a leader in the field of implantology, Dr. Nation will provide the latest in techniques and materials in single-tooth implant-supported restorations. There is an optional hands-on course in the afternoon.

Objectives:

- ♦ Utilize tools and protocols for proper treatment planning
- ♦ Recognize the options available for the replacement of a single tooth predictably and esthetically
- ♦ Become familiar with options for implant-supported restorations
- ♦ Understand customization of implant-level impressions
- ♦ Understand the rationale for abutment selection
- ♦ Restore implants easily via a patient-specific abutment system



THE COSMETIC EVOLUTION: UNDERSTANDING THE ORAL-SYSTEMIC LINK AND BRINGING WORLD CLASS ORAL HEALTH CARE INTO RESTORATIVE TREATMENT

DR. TOMMY NABORS

8:30 a.m. – 11:30 a.m. | 3 Hours CE Credit | Dentists & Hygienists and
1:30 p.m. – 4:30 p.m. (Course Repeated)

DENTISTS: \$80 preregistration | \$160 after May 29th

TEAM: \$50 preregistration | \$100 after May 29th

As more patients seeking cosmetic treatment require periodontal disease management and therapy prior to restorative care, it is necessary for dentists and their teams to understand the relationships between, and the effects of, periodontal disease, overall health, and esthetics. "Healthy mouth, healthy body" is a new trend and cosmetic practices are poised to bring state-of-the-art science and technology to elevate the overall health of their patients along with creating beautiful smiles.

Objectives:

- ◆ Ensuring a disease-free foundation for restorative treatment and aiding longevity of the restorations.
- ◆ Understanding the microbiology associated with periodontal infections and the inflammatory process connected to systemic disease.
- ◆ Understanding and incorporating DNA-PCR pathogen testing into a preventative oriented periodontal protocol.
- ◆ How to discuss with patients and bridge the gap from periodontal disease to systemic diseases.
- ◆ How building a strong base in oral health care and periodontal protocols builds your practice and improves your cosmetic success.
- ◆ Why it's no longer about plaque and calculus.

CYBER SECURITY

MR. ALAN SIELBECK

8:30 a.m. – 9:30 a.m. | 1 Hour CE Credit | Dentists & Team Members

DENTISTS: \$30 preregistration | \$60 after May 29th

TEAM: \$20 preregistration | \$40 after May 29th

This course will provide dental professionals and office staff a basic understanding of the potential cyber threats facing a modern dental office, as well as the fundamental steps needed to protect computers, mobile devices, office networks, and the practice and patient data they contain.

THE OPIOID EPIDEMIC / SILVER DIAMINE FLUORIDE

DR. BRENT MARTIN AND MR. STEVEN BRADY

10:00 a.m. – 12:00 noon | 2 Hours CE Credit |
Dentists & Team Members

DENTISTS & TEAM: **FREE** preregistration | \$25 after May 29th

Sponsored by DentaQuest

Opioid Epidemic: Opioids are very effective controlling pain, especially acute pain post-operative. But, due to abuse, more than 200,000 people died from prescription opioids between 1999 and 2016. Each year, the opioid epidemic costs an estimated \$78.5 billion. In January 2018, Tennessee implemented measures aimed at curbing some of the effects of opioids on TennCare recipients. A two-part analysis was done by DentaQuest, and determine that through policy changes and partnership, significant changes can be made.

Silver Diamine Fluoride: This has been used extensively for decades in many countries, and in thousands of practices around the U.S. since it was cleared for use as a desensitizer in 2014. TennCare is now reimbursing for the application of this breakthrough treatment. SDF has been determined as a pioneering treatment to ensure optimal oral health of the individual that is having the service provided. Rather than sending the patient home with active disease, dental offices can now stop the disease progression with an SDF treatment.

THE EVOLUTION OF SINGLE TOOTH IMPLANT-SUPPORTED RESTORATIONS - HANDS ON

DR. MARK NATION

1:30 p.m. – 4:30 p.m. | 3 Hours CE Credit | Dentists & Team Members

DENTISTS: \$70 preregistration | \$140 after May 29th

TEAM: \$30 preregistration | \$60 after May 29th

MUST HAVE ATTENDED DR. NATION'S MORNING SESSION

LIMITED TO 25 DENTISTS - ASSISTANTS MAY REGISTER TO ACCOMPANY DENTIST

ONE DEMO KIT WILL BE PROVIDED PER DENTIST REGISTRANT

This hands-on workshop will give practical experience to the information learned in Dr. Nation's morning lecture. Each dentist registrant may bring an assistant to join them for this hands-on section, however the assistant must also be registered for the course.

GET IT, GOT IT, GLUE IT: A COMPREHENSIVE GUIDE TO TERRIFIC TEMPORIZATION

DR. TIMOTHY BIZGA

1:30 p.m. – 4:30 p.m. | 3 Hours CE Credit | Dentists & Assistants
 DENTISTS & TEAM: \$40 preregistration | \$80 after May 29th

This course benefits Chairside and Expanded Function Assistants. Basics of crown and bridge procedures will be reviewed, discussed, and understood so the assistant will be able to assist more efficiently and EFDAs will be able to restore more competently.

Objectives:

- ◆ Explain basic functions of etch, primer, and bonding agents
- ◆ Review criteria in selection and use of dental cements
- ◆ Discuss choices of materials for fixed prosthetics: gold, precious/non-precious alloy, porcelain-fused-to metal, ceramic, etc.
- ◆ Learn techniques and understand the importance of crown/bridge temporization

FINANCIAL PLANNING AND FISCAL INDEPENDENCE

DR. RICK HUOT

1:30 p.m. – 3:30 p.m. | 2 Hours CE Credit | All Attendees

DENTISTS: \$60 preregistration | \$120 after May 29th
 TEAM / SPOUSE: \$25 preregistration | \$50 after May 29th

This lecture will cover how to make your practice more resistant to the economy, what you can expect to see in the economic near future, and basic financial steps you must take to ensure that you will be able to financially be successful throughout your entire dental practice career.

Dr. Huot will go over the basic requirements you will need to ensure financial stability in a solo or small group setting, including steps to take now to ensure your retirement is on track regardless of the health of the economy, what financial “traps” to avoid, and how the future economy and health care reform will dramatically change the way you practice dentistry.

Topics such as associateships, acquisitions and mergers, and the buying and selling of practices will be discussed, as well as how you can position your current practice to thrive in the next decade and beyond.

Objectives:

- ◆ Identify basic economic business cycles, and how it affects dentistry.
- ◆ Understand the penetration of corporate dentistry/large group practice modules in both Fee for Service and PPO systems, and how a solo practice is at a distinct disadvantage in competing with their business model.
- ◆ Gain knowledge on current economic trends that are happening with the third-party financing of dental care, and how they will need to market their practice in a radically different way.
- ◆ Return to the office with clear initiatives on how to increase the efficiency of their operations, and whether they are a candidate for a merger or acquisition of another dental office.



POSTURAL CONSIDERATIONS FOR THE DENTAL PRACTICE: MORNING YOGA!

CAROLYN MCGRATH, DSC, DC, IHS AND JEFF YATES, DC, MS, CCSP

8:00 a.m. - 9:00 a.m. | 1 Hour CE Credit | All Attendees
DENTISTS & TEAM: \$20 preregistration | \$25 after May 29th

The unique physical challenges required in the practice of dentistry, by dentists as well as the entire dental team, may result in aches and pains that significantly affect your work and personal life. Drs. McGrath and Yates' presentation will include information on the bio-mechanical stresses of the muscles and spine while in poor/dentist posture, home exercises to help strengthen those muscles and promote spinal mobility and discuss breathing techniques for relaxation and refocusing the mind. Wear your yoga pants or comfortable clothes, if you want to join them as they demonstrate exercises and introduce a simple office exercise routine for dentists and team members. (Participation not mandatory.)

GET A LIFE: WORK AND PERSONAL BALANCE

DR. RICK HUOT

9:00 a.m. - 11:00 a.m. | 2 Hours CE Credit | All Attendees
DENTISTS: \$60 preregistration | \$120 after May 29th
TEAM: \$25 preregistration | \$50 after May 29th

Get a life! This lecture will cover key decision points during a dental career that will enhance a healthy and balanced lifestyle. Along with this, the speaker will outline the specific tax advantages that go along with these career points. Business opportunities that present along the career path will be touched on, along with personal events that the speaker took advantage in his career. Ample time will be set aside at the end of the lecture to answer any transition questions the audience may have.

Objectives:

- ◆ Identify key career points where business decisions will significantly affect the business practice success.
- ◆ Recognize certain age milestones where opportunities need to be taken to enhance the future retirement lifestyle the dentist and his family will experience.
- ◆ Able to make informative decisions as to the "where and how" of lining up prospective practice purchase scenarios.
- ◆ Able to recognize the different practice modes, and how they relate to their current stage of their practice careers.

SUBSTANCE USE DISORDER AND PRESCRIPTION WRITING

DR. DAVID SAIN

9:00 a.m. - 11:00 a.m. | 2 Hours CE Credit | Dentists & Team Members
DENTISTS & TEAM: \$40 preregistration | \$80 after May 29th

COURSE QUALIFIES FOR STATE-REQUIRED CHEMICAL DEPENDENCY AND PRESCRIPTION WRITING CREDIT

Substance use disorders occur when the recurrent use of alcohol and/or drugs causes clinically and functionally significant impairment, such as health problems, disability, and failure to meet major responsibilities at work, school, or home. Learn how to recognize chemical dependency in dental professions, family, friends, and patients, and what to do about it. Dr. Sain will also explore the opioid epidemic and what is your responsibility. Prescription writing will also be covered: what does the "prudent" dentist do? Learn about these things and more at this timely course.

MANAGING RISK WITH OPTIMUM RECORDKEEPING AND INFORMED CONSENT

MS. OLIVIA WANN

9:00 a.m. - 11:00 a.m. | 2 Hours CE Credit | Dentists & Team Members
DENTISTS & TEAM: FREE preregistration | \$25 after May 29th

Learn how good recordkeeping practices and informed consent protocol can prevent litigation and risks to your office's operation.

Objectives:

- ◆ Learn required content of the dental record
- ◆ Basics of informed consent
- ◆ Documentation of patient refusal of recommended treatment
- ◆ Frequency of medical history updates
- ◆ Common recordkeeping errors that result in problems
- ◆ Record retention rules in Tennessee
- ◆ Storage of pre-existing paper records