

May 19, 2023



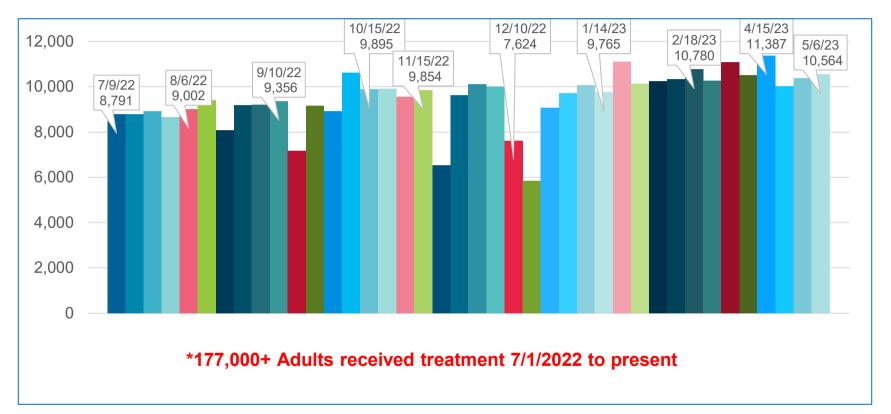


ADULT BENEFIT OVERVIEW





Adult Benefit – Members With Claims (Weekly)

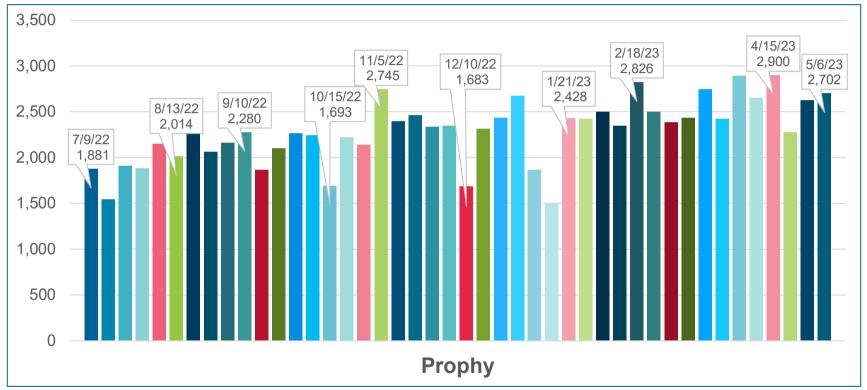






3

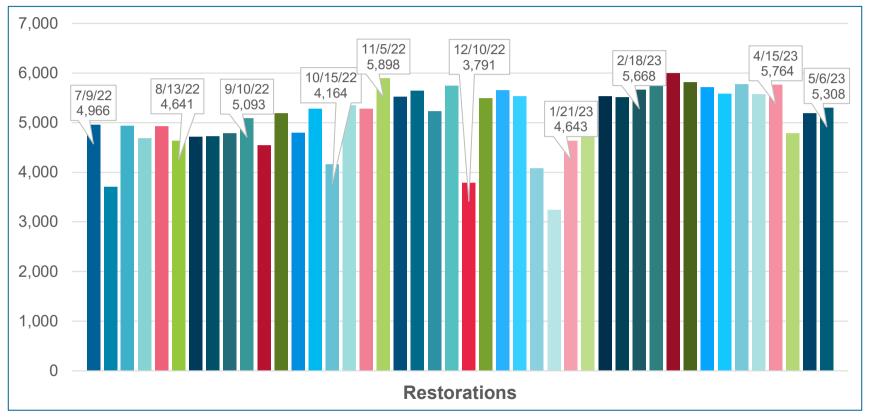
Adult Benefit – Utilization by Prophy Codes







Adult Benefit – Utilization by Restorative Codes

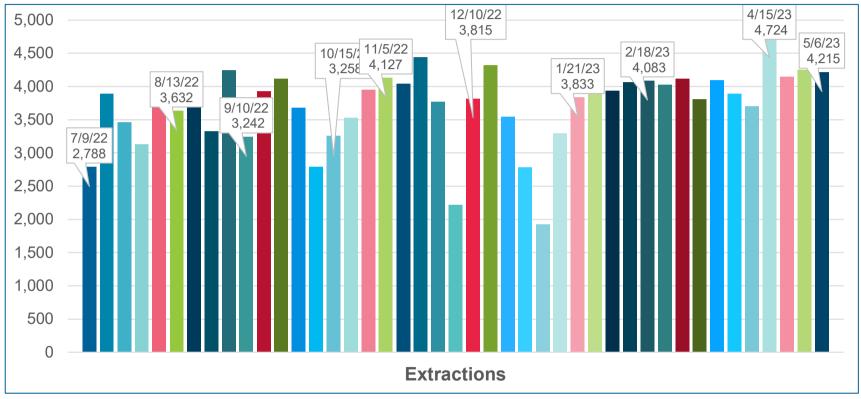






5

Adult Benefit – Utilization by Extraction Codes

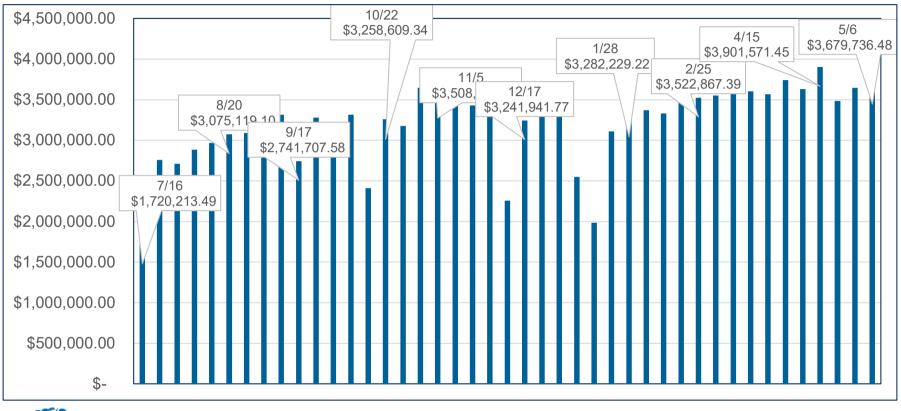






6

Adult Benefit – Total Dollars Paid By Week





Total Claims Paid in SFY 2022 = \$106M Total Claims Paid in SFY 2023 to date = \$140M



Adult Benefit – Members with Claims

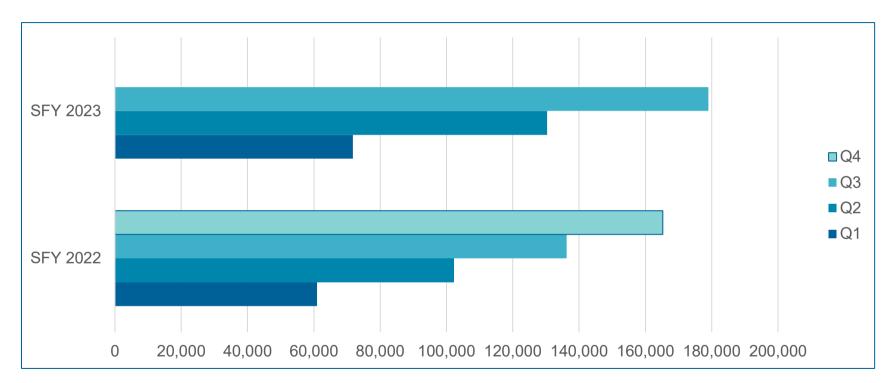
- Average number of adults with:
 - \circ a **claim** each week 9,000+
 - o a cleaning each week 2,000+
 - $_{\circ}$ a filling/restoration each week 4,900+
 - o an extraction each week 3,500+
- Average total dollars paid each week \$3.1M







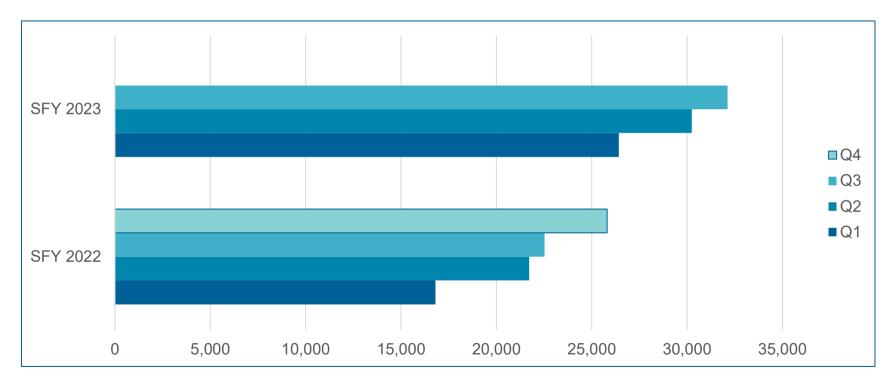
Adult Benefit – Members with Claims



- 165,000 unique adults received treatment in the first SFY (2022)
- 179,000 unique adults have received treatment so far, this SFY (2023)

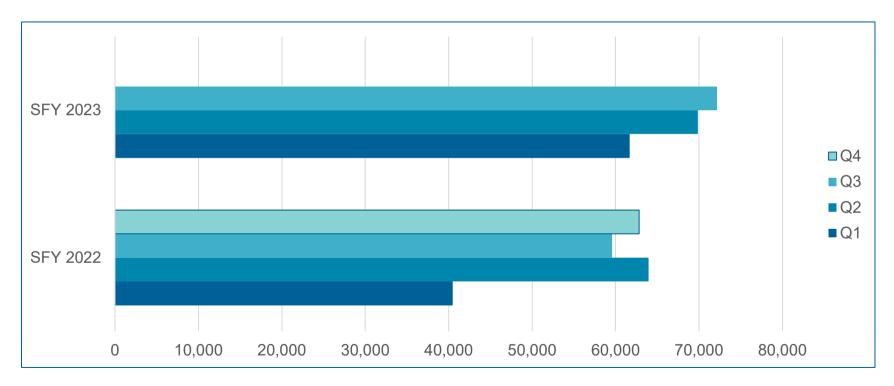
Denta**Quest**

Benefit Usage By Quarter - Prophy



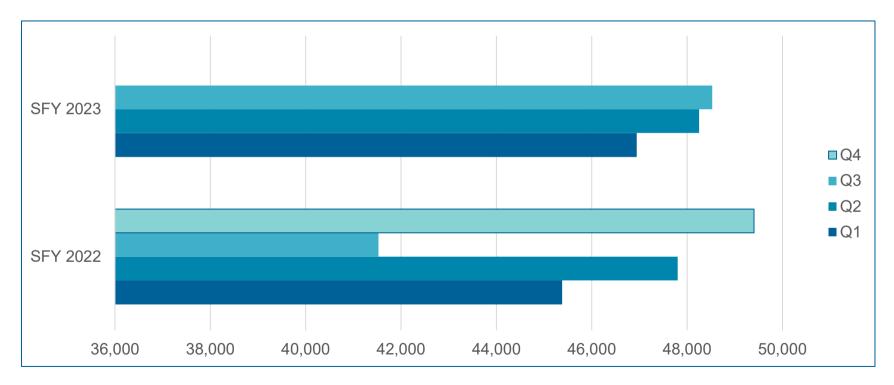


Benefit Usage By Quarter - Restorations





Benefit Usage By Quarter - Extractions



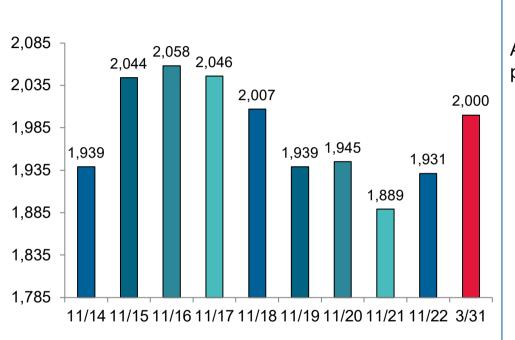


PROVIDER NETWORK





Provider Participation



As of March 31, 2023, **2,000** dentists are participating in the *SFC* program:

- This represents approximately 26% of Virginia licensed dentists.
- 35% of the states practicing dentists participate in the SFC program.

118 providers have been credentialed since January 1, 2023





Provider Participation



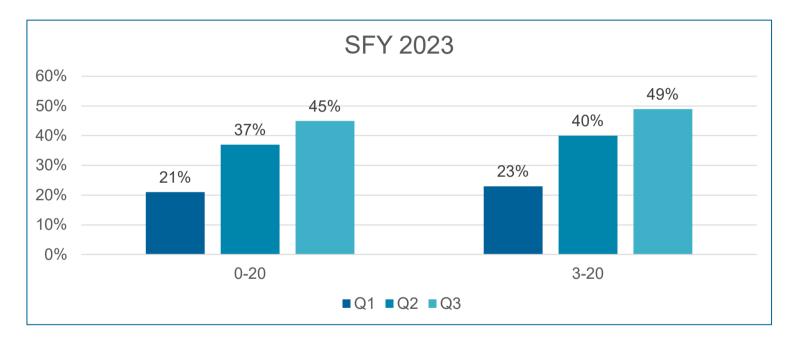
15

MEMBER UTILIZATION





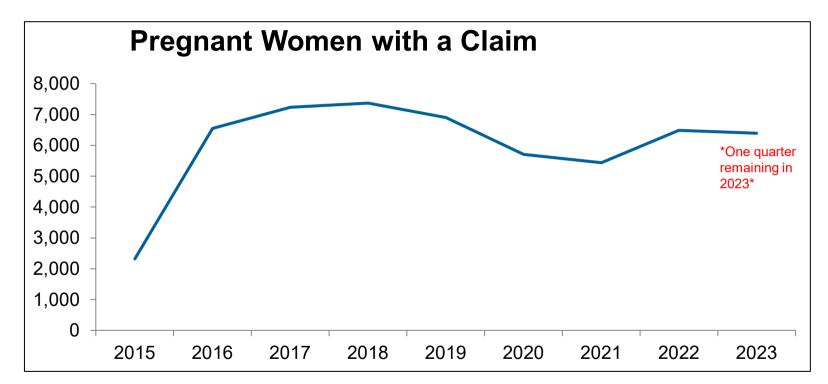
Pediatric Dental Utilization







Pregnant Women Dental Utilization







NEW CONTRACT





What's New?

- Dental Home with member assignment
- Smiling Stork Program
- New Member Welcome Program
- Case Management and Care Coordination Program
- Emergency Dental Redirect Program
- Broken Appointment Program It's back!





Thank you!



